

Personal Data Processing Information

We are committed to the protection of your personal data, “we” referring to the controller referred to in Section 1.

We would like to inform you how we handle your personal data which we process in connection with our business relationship (hereinafter “Data”), “personal data” meaning information relating to an identified or identifiable person.

1. Controller

As of 25 May 2018, controller of the processing operations is (ABS Transportbahnen GmbH, with registered office in Wolfurt, Austria, registered with the Regional Court of (please fill out) under number Landesgericht Feldkirch, FN160007.

2. Categories of processed data:

We process different categories of Data, depending on the kind of business relationship with you.

2.1 Prospects

If you are interested in buying our products, we will process the following of your Data:

- Company
- Business address
- E-mail address or other mailing information from modern means of communication
- Data of your contact point:
 - Salutation, name, sex
 - Additional data we need to send you mail
 - Function
 - Scope of authorization
 - Processed business cases
 - Data exchange key (if appropriate), Telephone, Mobile, e-Mail Address, other for contacting important information's.

2.2 Customers

We will process the following of your Data if you buy any of our products:

- Customer ID
- Company
- Business address
- Bank details
- Financing and payment terms
- Credit standing information
- Purchase price
- Account / document data
- Credit card information
- Bank guarantees
- Insurance and/or customs data
- Tax liability and tax calculation data
- Credit management data
- Performance data
- Various blocking data:
 - Contact blocking
 - Invoice blocking
 - Supply blocking
 - Posting blocks
 - Payment blocking
- Dunning and legal action information
- Data of your contact point:
 - Salutation, name, sex
 - Additional data we need to send you mail, telephone, mobile, e-Mail address, other communication mediums.
 - Function
 - Scope of authorization
 - Processed business cases
 - Data exchange key (if appropriate)
 - Image data from your participation in events (e.g. training courses, seminars, company events).
 - Image data from designated video surveillance operations

2.3 Suppliers / subcontractors

We process the following information of our suppliers and subcontractors:

- Supplier number
- Company name
- Business address
- Phone number

- E-mail address or other mailing information from modern means of communication
- Fax number
- VAT number
- Subject of supply or service
- Terms of supply and service, e.g. place of delivery, date of delivery
- Commercial register information
- Credit standing information
- Bank details
- Account / document data
- Credit card information
- Bonus, commission and similar information
- Financing and payment terms, including down payments and value adjustments
- Bank guarantees
- Insurance and/or customs data
- Tax liability and tax calculation data
- Credit management data
- Performance data
- Various blocking data:
 - Contact blocking
 - Invoice blocking
 - Supply blocking
 - Posting blocks
 - Payment blocking
- Dunning and legal action information
- Data of your contact point:
 - Salutation, name, sex
 - Additional data we need to send you mail, telephone, mobile, e-Mail, other communication mediums.
 - Function
 - Scope of authorization
 - Processed business cases
 - Data exchange key (if appropriate)
 - Image data from your participation in events (e.g. training courses, seminars, company events).
 - Image data from designated video surveillance operations

3. Purposes for which we process Data and legal basis

We process Data for different purposes and in reliance on different legal bases, depending on the kind of business relationship with you.

3.1 Prospects

We process and transfer Data to solicit business based on your interest in one of our products and, in these cases, will create and archive text documents (such as correspondence) with the aid of computer technology.

We lawfully process Data based on the necessity to take steps at your request prior to entering into the contract or, in case of Data of your contact point, based on our overriding legitimate interest in processing your requests and entering into a business relationship with you.

3.2 Customers

We process and transfer Data in connection with the business relationship with you and, in these cases, create and archive text documents (such as correspondence) with the aid of computer technology.

Image data generated from your participation in events are processed to document the event on our website and in our publications (e.g. company newsletter) or to use such Data for advertising (e.g. product folders).

We lawfully process Data based on the necessity to perform the contract concluded with you or, in case of Data of your contact point, based on our overriding legitimate interest in conducting our business relationship and processing your orders and contracts.

We process image data from your participation in events based on your consent, which you may revoke at any time, without prejudice of the lawfulness of processing operations conducted prior to the date of revocation.

We process image data generated from video surveillance operations to monitor places subject to our domiciliary right or to monitor our facilities in order to control these or to identify failures. We lawfully process such image data based on our overriding legitimate interest, which consists in the achievement of these purposes.

3.3 Subcontractors / suppliers

We process and transfer Data in connection with the business relationship with you and, in these cases, will create and archive text documents (such as correspondence) with the aid of computer technology.

Image data generated from your participation in events are processed to document the event on our website and in our publications (e.g. company newsletter) or to use such Data for advertising (e.g. product folders).

We lawfully process data based on the necessity to perform the contract concluded with you or, in case of Data of your contact point, based on our overriding legitimate interest in conducting our business relationship and processing your orders and contracts.

We process image data generated from video surveillance operations to monitor places subject to our domiciliary right or to monitor our facilities in order to control these or to identify failures. We lawfully process such image data based on our overriding legitimate interest, which consists in the achievement of these purposes.

3.4 Newsletter

If you subscribe to our newsletter, the purpose of processing your data, which are your e-mail address and your name, consists in transmission of our newsletter via e-mail. Legal foundation will be your explicit consent, which you have the all-time right to object. For further clarification, all the processed data sets, which have been processed until the expressed objection are not affected retrospective in their lawful investigation at this point.

4. Data recipients

We will transfer the for the individual case relevant Data to different recipients, depending on the kind of business relationship with you.

4.1 Prospects

We will not transfer such Data to anyone.

4.2 Customers

We will transfer Data to the following recipients if you buy one of our products:

- to our tax advisor and public accountant, if necessary for them to fulfil their tasks
- to our subcontractors / suppliers involved in the provision of our services, to the extent necessary for them to fulfil their respective tasks
- to administrative and tax authorities

- to our lawyer in connection with dunning letters and debt collection proceedings, to the extent necessary for them to fulfil their tasks
- to courts
- to our IT service providers

4.3 Subcontractors / suppliers

We will transfer processed Data of our suppliers and subcontractors to the following recipients:

- to banks for the processing of payment transactions
- to our tax advisor and public accountant, if necessary for them to fulfil their tasks
- to our customers, as recipients of your services
- to administrative and tax authorities
- to our lawyer in connection with dunning letters and collection proceedings, to the extent necessary for them to fulfil their tasks
- to courts
- to our IT service providers

5. Data subject rights

Subject to data protection provisions, you have the right to information on your personal data, to rectification and erasure, the right to restrict processing, the right to object, and the right to data portability. You can exercise these rights by sending a letter, fax or e-mail to the controller's contact details given in Section 1.

You have the right to file a complaint with a supervisory authority in the EU or with the Austrian Data Protection Authority in Vienna, if you feel that an infringement of data protection law has occurred.

6. Retention periods

There are different retention periods for Data, depending on the kind of business relationship with you.

6.1 Prospects

We will store such Data one month after you have informed us that you are no longer interested in any of our products; Data will then be erased.

6.2 Customers

We will keep such Data until the end of the business relationship and the expiry of deadlines for the enforcement of guarantee claims or the compensation for damage, of limitation periods and legal retention periods, furthermore, we will keep Data until the termination of disputes, if any, in which Data are necessary evidence.

6.3 Subcontractors / suppliers

We will keep such Data until the termination of the business relationship and the expiry of deadlines for the enforcement of guarantee claims, the compensation for damage, of limitation periods and legal retention periods, and also until the termination of disputes, if any, in which such Data are necessary evidence.

6.4 Data we process based on consent given and image data from identified video surveillance systems

Data that we process based on your consent given are stored until the receipt of your revocation of the consent and beyond that as stipulated in legal terms.

You can revoke any consent given at any time and independently of each other without any effect on the lawfulness of the processing that has taken place until the revocation.

Your image data from the video surveillance system are stored for 72 hours; unless the end of this term is a Sunday, public holiday, Good Friday or December 24. In this case, your data are stored until the next day that is not one of the aforementioned days. In the case of an incident covered by the purpose of the video surveillance, the image data are stored for as long as is necessary as evidence.